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Summary of Experience

- 03/06- Present **Coastal Claims Company, LLC**
Founder/Director of Claims
Review medical records, conduct interviews, settle and negotiate cases, handle pre-suit period, investigative research, attend mediations, monitor trials and provide risk management consulting. Responsible for the litigation management for nursing home clients involving trust fund management, claim settlements and reconciliation of bank accounts as well as reporting claims to the appropriate insurance carriers.
- 09/04-3/06 **Millenia Claims Management, LLC**
Founder
Overall responsibilities included litigation management, settlement and negotiation of professional and general liability claims.
- 10/03 – 09/04 **ProClaim America, Inc.**
Claims Manager for the Boca Raton Office
Responsible for evaluating, negotiating and resolving cases; setting reserves; managing trust accounts; attending all mediations and trials; attending pre-underwriting PL/GL audits.
- 3/03 – 10/03 **Marsh USA, Inc.**
Healthcare Sales Leader
Responsible for new business development in the healthcare industry.
- 6/00 – 3/03 **Avante Group, Inc.**
Corporate Director of Risk Management & Workers' Compensation
Responsible for overall risk management program, workers' compensation program, claims management program, and compliance with regulatory agencies.
- 6/98 – 6/00 **Cambridge Integrated Services**
Litigation Manager
Responsible for settling large losses and determining liability for PL / GL claims.
- 5/95 – 6/98 **Columbia / HCA – Central Florida Regional Hospital**
Risk Manager / Safety Officer
Responsible for the overall Risk Management and Safety Program for a 225-bed acute care hospital.

Education

1995, University of Central Florida, Master's Degree in Healthcare Administration

1993, University of Central Florida, Bachelor's Degree in English Literature

Licenses

Licensed Healthcare Risk Manager

All Lines Claims Adjuster